IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Eric Berg; Krishna Kilambi

Assignee: Siebel Systems, Inc.

Title: Method and Apparatus to Facilitate Development of a Customer-Specific

Business Process Model

Application No.: 10/602,260 Filing Date: June 23, 2003

Examiner William V. Saindon Group Art Unit: 3623

Docket No : OTCO050LIS Confirmation 1943

No.

Austin, Texas January 20, 2010

Mail Stop RCE Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE)

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 C.F.R. & 1.114 of the above-identified application. Please consider and enter the Amendment which is being submitted with this request. The RCE fee required under 37 C.F.R. § 1.17(e) is authorized in an accompanying transmittal letter.

Applicants respectfully request issuance of a Notice of Allowance in light of the Amendment which accompanies this RCE. Please contact the undersigned attorney with any questions concerning this request or the above-identified patent application.

Respectfully submitted.

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